# **Privacy Policy / Disclaimer**

Balmoral Quay Pty Ltd ("Balmoral Quay") operates this website. It is Balmoral Quay's policy to respect your privacy regarding any information we may collect while operating our website.

### **Website Visitors**

Like most website operators, Balmoral Quay collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request. Balmoral Quay's purpose in collecting non-personally identifying information is to better understand how Balmoral Quay's visitors use its website. From time to time, Balmoral Quay may release non-personally identifying information in the aggregate, e.g. by publishing a report on trends in the usage of its website.

Balmoral Quay also collects potentially personally-identifying information like Internet Protocol (IP) addresses for logged in users and for users leaving comments on WordPress.com blogs. Balmoral Quay only disclose logged in user and commenter addresses under the same circumstances that it uses and discloses personally-identifying information as described below, except that blog commenter IP addresses are visible and disclosed to the administrators of the blog where the comment was left.

## **Gathering of Personally-Identifying Information**

Certain visitors to Balmoral Quay's websites choose to interact with Balmoral Quay in ways that require Balmoral Quay to gather personally-identifying information. The amount and type of information that Balmoral Quay gathers depends on the nature of the interaction. For example, we ask visitors who sign up for a blog at WordPress.com to provide a username and email address. Those who engage in transactions with Balmoral Quay are asked to provide additional information, including as necessary the personal and financial information required to process those transactions. In each case, Balmoral Quay collects such information only insofar as is necessary or appropriate to fulfil the purpose of the visitor's interaction with Balmoral Quay. Balmoral Quay does not disclose personally-identifying information other than as described below. And visitors can always refuse to supply personally-identifying information, with the caveat that it may prevent from engaging in certain website related activities.

## **Protection of Certain Personally-Identifying Information**

Balmoral Quay discloses potentially personally-identifying information and personally-identifying information only to those of its employees, contractors and affiliated organisations that (i) need to know that information in order to process it on Balmoral Quay's behalf or to provide services available at Balmoral Quay's website, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organisations may be located outside of your home country; by using Balmoral Quay's websites you consent to the transfer of such information to them. Balmoral Quay will not rent or sell potentially personally-identifying and personally-identifying information to anyone other than to its employees, contractors and affiliated

organisations, as described above. Balmoral Quay will disclose potentially personally-identifying information in response to a subpoena, court order or other governmental request, or when Balmoral Quay believes in good faith that discloser is reasonably necessary to protect the property or rights of Balmoral Quay, third parties or the public at large. If you are a registered user of a Balmoral Quay website and have supplied your email address, RCP may occasionally send you an email to tell you about new features, solicit your feedback, or just keep you up to date with what's going on with Balmoral Quay and our products. We primarily use our various product blogs to communicate this type of information, so we expect to keep this type of email to a minimum. If you send us a request (for example via a support email or via one of our feedback mechanisms), we reserve the right to publish it in order to help us clarify or respond to your request or to help us support other users. Balmoral Quay takes all measures reasonably necessary to protect against the unauthorised access, use, alteration or destruction of personally-identifying and personally-identifying information.

#### Cookies

A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. Balmoral Quay uses cookies to help Balmoral Quay identify and track visitors, their usage of Balmoral Quay website, and their website access preferences. Balmoral Quay visitors who do not wish to have cookies placed on their computers should set their browsers before using Balmoral Quay's websites, with the drawback that certain features of Balmoral Quay's websites may not function properly without the aid of cookies.

## **Business Transactions**

If Balmoral Quay, or substantially all of its assets, were acquired, or in the unlikely event that Balmoral Quay goes out of business or enters insolvency, user information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur, and that any acquirer of Balmoral Quay may continue to use personal information as set forth in this policy.

## Ads

Ads appearing on any of our websites may be delivered to users by advertising partners, who may set cookies. These cookies allow the ad server to recognise your computer each time they send you an online advertisement to compile information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This Privacy Policy covers the use of cookies by Balmoral Quay and does not cover the use of cookies by any advertisers.

## **Comments**

Comments and other content submitted to our anti-spam service are not saved on our servers unless they were marked as false positives, in which case we store them long enough to use them to improve the service to avoid future false positives.

## **Privacy Policy Changes**

Although most changes are likely to be minor, Balmoral Quay may change its Privacy Policy from time to time and in Balmoral Quay's sole discretion, Balmoral Quay encourages visitors to frequently check this page for any changes to its Privacy Policy. Your continued use of this site after any change in this Privacy Policy will constitute your acceptance of such change.